



## Background

Wildcard Software, the company behind the popular Printlogic system are specialists in online data security, secure system development and handling of confidential data.

We only develop online systems and we only use inhouse developers. All systems are critical to their users company and hence contain confidential and often sensitive data.

Our company puts data security first because, quite simply, if there was a data issue, our company would be out of business very quickly.

We are regularly subjected to detailed security audits from some of our larger clients and we ensure that we keep up to date with best practice in the area of data security.

One of the larger systems we have developed and maintain is a system for insurance brokers (in the Republic of Ireland) and for this we get a daily feed of policy data (over 2 million policy records) from companies such as Standard Life, Aviva, Zurich, Irish Life, Bank of Ireland among others. We pass all the stringent data security requirements, and continue to do so, for all of these international companies.

## GDPR / Data Protection

All of the systems developed and maintained by Wildcard Software are fully GDPR compliant and we ensure that we keep up to date with new legislation as and when it changes.

## Printlogic Specifics : Backups and Security

The printlogic system is hosted on dedicated servers in a datacentre in Dublin. The primary servers are replicated in real time to a secondard set of dedicated servers hosted in a data centre in London. Servers run a hardened Linus OS and sit behind firewalls with a very restrictive set of access policies.

Backups are taken 5 times each day from the secondary servers and 2 times a day from the primary servers. Strongly encrypted backups are held offsite in a 90 day rotation. In addition customers can get a copy of their data either emailed or sent by sFtp on a daily, weekly, monthly basis. There is also a live backup button in the Setup Panel that a user can click at any time.

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